



Fault History Report: May 01 2009 - May 21 2009

Date generated: May 21 2009 01:05PM

During this time the server was mainly OK with 3 short lived problems represented by the three red spikes

This piece is white because the server wasn't installed at this time



The server came back after being overdue and was OK till the end of the report

This is a much longer problem. Checks were failing during this time but the server was still up

How to read this report: The graphs below represent a timeline from the start date to the end of the reporting period. The colours represent the status of the server at any given time. If at any point any of the graphs are not green then this indicates that there was a problem with either a check or the server as a whole at that time. The colours are explained in the legend below. The area of the colour indicates the length of time the problem occurred. The higher the bar the longer the problem occurred. The longer the bar the longer the problem occurred.

Client: SAMPLE CLIENT











































Legend: Passed Failed Offline Overdue Site Unreachable


Site: Head Office

Device: SERVER01





















May 01 2009 May 22 2009











- Disk Space Check - drive C:
- Disk Space Check - drive D:
- TCP Service Check - FTP (192.168.xx.xx), port 21, 1
- Windows Service Check - DNS Client
- Windows Service Check - Event Log
- Windows Service Check - Server
- Windows Service Check - Workstation
- Windows Service Check - TCP/IP NetBIOS Helper
- Windows Service Check - Distributed Transaction Coordinator
- Windows Service Check - Net Logon
- Windows Service Check - Print Spooler



-   Windows Service Check - Automatic Updates
-   Windows Service Check - Acronis Scheduler2 Service
-   Windows Service Check - VNC Server Version 4
-   Windows Service Check - Routing and Remote Access
-   Windows Service Check - Backup Exec Remote Agent for Windows Systems
-   Windows Service Check - Symantec Endpoint Protection
-  **1**  Windows Service Check - Backup Exec Agent Browser
-  **1**  Windows Service Check - Backup Exec Device & Media Service
-  **1**  Windows Service Check - Backup Exec Job Engine
-  **1**  Windows Service Check - Backup Exec Server
-   Windows Service Check - Distributed File System
-   Windows Service Check - Serv-U FTP Server
-   SNMP Check - Dell RAID Array
-   Anti-virus Update Check - Symantec AntiVirus LiveUpdate
-  **4**  Backup Check - Symantec Backup Exec v12.0
-   Drive Space Change Check - drive C:
-   Drive Space Change Check - drive D:
-   Hacker Check
-   Physical Disk Health Check
-  **3**  Critical Events Check - Application log, 0
-  **3**  Critical Events Check - System log, 0



















 Device: SERVER02

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-   Disk Space Check - drive C:
-   Disk Space Check - drive D:
-   TCP Service Check - DNS Check (localhost), port 53 (DNS), 1
-   Windows Service Check - DNS Server
-   Windows Service Check - DNS Client
-   Windows Service Check - Windows Event Log
-   Windows Service Check - Server
-   Windows Service Check - Workstation
-   Windows Service Check - TCP/IP NetBIOS Helper
-   Windows Service Check - Distributed Transaction Coordinator



































-   Windows Service Check - Netlogon
-   Windows Service Check - Task Scheduler
-   Windows Service Check - Print Spooler
-   Windows Service Check - Terminal Services
-   Windows Service Check - Windows Update

 ¹
x  SNMP Check - Dell RAID Array

-   Drive Space Change Check - drive C:
-   Drive Space Change Check - drive D:
-   Hacker Check
-   Physical Disk Health Check
-   Critical Events Check - Application log, 0
-   Critical Events Check - Directory Service log, 0
-   Critical Events Check - DNS Server log, 0
-   Critical Events Check - Security log, 0
-   Critical Events Check - System log, 0

 Device: SERVER03

May 01 2009 May 22 2009

-   Disk Space Check - drive C:
-   Disk Space Check - drive D:
-   Disk Space Check - drive E:
-   Windows Service Check - DNS Client
-   Windows Service Check - Event Log
-   Windows Service Check - Server
-   Windows Service Check - Workstation
-   Windows Service Check - Distributed Transaction Coordinator
-   Windows Service Check - SQL Server (MSSQLSERVER)
-   Windows Service Check - Net Logon
-   Windows Service Check - SQL Server Agent (MSSQLSERVER)
-  ¹
x  Windows Service Check - World Wide Web Publishing Service
-   Windows Service Check - VNC Server Version 4
-   Windows Service Check - Backup Exec Remote Agent for Windows Systems
-   SNMP Check - Dell RAID Array
-   Anti-virus Update Check - Symantec AntiVirus LiveUpdate
-   Drive Space Change Check - drive C:

- Drive Space Change Check - drive D:
- Drive Space Change Check - drive E:
- Hacker Check
- Physical Disk Health Check
- Critical Events Check - Application log, 0

Device: SERVER04

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- Disk Space Check - drive C:
- Disk Space Check - drive D:
- TCP Service Check - DNS (localhost), port 53 (DNS), 1
- Windows Service Check - DNS Server
- Windows Service Check - DNS Client
- Windows Service Check - Event Log
- Windows Service Check - Server
- Windows Service Check - Workstation
- Windows Service Check - TCP/IP NetBIOS Helper
- Windows Service Check - Distributed Transaction Coordinator
- Windows Service Check - Net Logon
- Windows Service Check - Task Scheduler
- Windows Service Check - Print Spooler
- Windows Service Check - World Wide Web Publishing Service
- Windows Service Check - Automatic Updates
- Anti-virus Update Check - Symantec AntiVirus
- Drive Space Change Check - drive C:
- Drive Space Change Check - drive D:
- ²_x Hacker Check
- Physical Disk Health Check
- Critical Events Check - Application log, 0
- Critical Events Check - Security log, 0
- Critical Events Check - System log, 0


Site: Data Center

Device: SERVER05













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- Disk Space Check - drive C:
- Disk Space Check - drive D:
- TCP Service Check - SMTP Port Check (SERVER07), port 25, 1


-   Windows Service Check - Event Log
-   Windows Service Check - Server
-   Windows Service Check - Workstation
-   Windows Service Check - TCP/IP NetBIOS Helper
-   Windows Service Check - Distributed Transaction Coordinator
-   Windows Service Check - Microsoft Exchange Information Store
-   Windows Service Check - Microsoft Exchange Management
-   Windows Service Check - Microsoft Exchange MTA Stacks
-   Windows Service Check - Microsoft Exchange System Attendant
-   Windows Service Check - Net Logon
-   Windows Service Check - Microsoft Exchange POP3
-   Windows Service Check - Microsoft Exchange Routing Engine
-   Windows Service Check - Task Scheduler
-   Windows Service Check - Simple Mail Transfer Protocol (SMTP)
-   Windows Service Check - Print Spooler
-   Windows Service Check - World Wide Web Publishing Service
-   Windows Service Check - Automatic Updates
-   Windows Service Check - VNC Server Version 4
-  ¹
_x  SNMP Check - Dell RAID Array
-   Anti-virus Update Check - Symantec AntiVirus
-   Drive Space Change Check - drive C:
-   Drive Space Change Check - drive D:
-   Exchange Store Size - function PrivStore2K
-   Hacker Check
-   Physical Disk Health Check
-  ¹
_x  Critical Events Check - System log, 0

 Device: SERVER06



























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-   Disk Space Check - drive C:
-   Disk Space Check - drive D:
-   Windows Service Check - DNS Client
-   Windows Service Check - Event Log
-   Windows Service Check - Server
-   Windows Service Check - Workstation


-   Windows Service Check - TCP/IP NetBIOS Helper
-   Windows Service Check - Distributed Transaction Coordinator
-   Windows Service Check - Net Logon
-   Windows Service Check - Print Spooler
-   Windows Service Check - Automatic Updates
-   Windows Service Check - Symantec Endpoint Protection
-   Windows Service Check - DNS Server
-   Windows Service Check - Backup Exec Remote Agent for Windows Systems
-   SNMP Check - Dell RAID Array
-   Anti-virus Update Check - Symantec AntiVirus
-   Backup Check - Symantec Backup Exec v12.0
-   Drive Space Change Check - drive C:
-   Drive Space Change Check - drive D:
-  ¹
 Hacker Check
-   Physical Disk Health Check
-   Critical Events Check - Application log, 1
-   Critical Events Check - Directory Service log, 0
-   Critical Events Check - System log, 0
-   Critical Events Check - System log, 0

 Device: SERVER07







































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-   Disk Space Check - drive C:
-   Disk Space Check - drive D:
-   TCP Service Check - Web Services Port Check (localhost), port 80, 1
-   Windows Service Check - DNS Client
-   Windows Service Check - Event Log
-   Windows Service Check - Server
-   Windows Service Check - Workstation
-   Windows Service Check - TCP/IP NetBIOS Helper
-   Windows Service Check - Distributed Transaction Coordinator
-   Windows Service Check - Net Logon
-   Windows Service Check - Task Scheduler
-   Windows Service Check - Print Spooler
-   Windows Service Check - World Wide Web Publishing Service

-   Windows Service Check - Automatic Updates
-   SNMP Check - Dell RAID Array
-   Drive Space Change Check - drive C:
-   Drive Space Change Check - drive D:
-   Hacker Check
-   Physical Disk Health Check
-   Critical Events Check - Application log, 0
-   1 Critical Events Check - System log, 0
-   Critical Events Check - Security log, 0
-   Anti-virus Update Check - Symantec AntiVirus





 Device: SERVER08

























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-   Disk Space Check - drive C:
-   TCP Service Check - Web Services (localhost), port 80, 1
-   Windows Service Check - DNS Client
-   Windows Service Check - Event Log
-   Windows Service Check - Server
-   Windows Service Check - Workstation
-   Windows Service Check - TCP/IP NetBIOS Helper
-   Windows Service Check - Distributed Transaction Coordinator
-   Windows Service Check - Net Logon
-   Windows Service Check - Task Scheduler
-   Windows Service Check - Print Spooler
-   Windows Service Check - Automatic Updates
-   Windows Service Check - mysql
-   Drive Space Change Check - drive C:
-   Hacker Check
-   Physical Disk Health Check
-   4 Critical Events Check - Application log, 0
-   Critical Events Check - Security log, 0
-   2 Critical Events Check - System log, 0

 Device: SERVER09

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-   Disk Space Check - drive C:
-   Disk Space Check - drive D:

- ✓  TCP Service Check - (localhost), port 3389 (Terminal Server), 1
- ✓  TCP Service Check - (localhost), port 5900 (VPN), 1
- ✓  Windows Service Check - Backup Exec Remote Agent for Windows Systems
- ✓  Windows Service Check - DNS Client
- ✓  Windows Service Check - Event Log
- ✓  Windows Service Check - Server
- ✓  Windows Service Check - Workstation
- ✓  Windows Service Check - TCP/IP NetBIOS Helper
- ✓  Windows Service Check - Distributed Transaction Coordinator
- ✓  Windows Service Check - SQL Server (MSSQLSERVER)
- ✓  Windows Service Check - Net Logon
- ✓  Windows Service Check - Task Scheduler
- ✓  Windows Service Check - Print Spooler
- ✓  Windows Service Check - SQL Server Agent (MSSQLSERVER)
- ✓  Windows Service Check - Symantec Endpoint Protection
- ✓  Windows Service Check - Automatic Updates
- ✓  Windows Service Check - Wireless Configuration
- ✓  SNMP Check - Dell RAID Array
- ✓  Anti-virus Update Check - Symantec AntiVirus
- ✓  Backup Check - Symantec Backup Exec v11.0
- ✓  Drive Space Change Check - drive C:
- ✓  Drive Space Change Check - drive D:
- ✓  Hacker Check
- ✓  Physical Disk Health Check

Cruise control for your IT environment